



Back Office outsourcing Lisbon - Portugal



What we offer

We handle your business processes, whether simple or complex on our nearshore platform in Portugal.

We carry out your operations directly on your own departmental systems or using your applications.

We dedicate a team of experts to support your changes, upgrades and new services.

What is your benefit

You benefit from our services provided in our skill center or on your site.

You benefit from an european time zone active support (UK Time, CET) for your back office activities.





Our fields of expertise:

We specialized in Banks and Financial services back office support for:

- ❖ Reconciliations (Security & cash , Accounting, Transaction and operation breaks)
- ❖ Accounting and finance support (Annual process, audit & control, GL, inventory)
- ❖ Client and services Business process (KYC, Clients servicing)

Our team of expert serve you on all software for Back Office operations:

- ❖ Reconciliation tools (NXG, Intellimatch)
- ❖ Accounting and GL systems (SAP, Oracle GL, MS Dynamics)
- ❖ Workflow systems (PEGA, NXG Accurate)
- ❖ Other...

Back Office Services



Reconciliations

- Cash & securities
- SWIFT/CLS
- NXG / Intellimatch



Accounting

- Oracle GL
- SAP
- MS Dynamics



Business process

- PEGA
- NXG Accurate
- Autres



Other extended Back Office Services



Products and Services

- ❖ Back-Office Support
- ❖ Claims Processing
- ❖ Content Review
- ❖ Data Entry
- ❖ Retention and Saves
- ❖ Account Management
- ❖ Technical Support

